

Terms and Conditions

We are fully insured and in order to comply with our policy we require that you comply with the following conditions to ensure that your dog has a safe and comfortable stay at Abbotsway Boarding Kennels.

On arrival an up to date vaccination certificate is required including kennel cough vaccination administered a minimum of 14 days beforehand. We are unable to board any dog which does not have a valid vaccination certificate.

Please ensure that your dog is kept on a lead at all times especially on arrival at the kennels.

If the health of any dog causes concern upon arrival we reserve the right to refuse accommodation.

We require owners to notify us of any prior medical condition affecting their pet and we will endeavour to administer any prescribed medication.

If, in the judgement of the proprietors, any dog requires veterinary treatment during its stay it will be referred to the owner's nominated local veterinary practice, or if none is nominated to Galtres Veterinary Practice, Flawith.

Owners are liable for all veterinary consultation and treatment costs.

If you provide the policy details of your pet's insurance we will notify the veterinary practice

We require your advice about the diet for your dog during its stay at Abbotsway Kennels. Most of our clients prefer to provide their own supply of food for us to feed to their dog. Alternatively we can provide high quality dog food for a small additional charge.

We also require your advice about how you prefer your dog to be exercised (eg on/off lead, with/without other dogs) and we will ensure that these preferences are respected.

Boarding Fees are charged on a 24 hour daily basis and our current rates are posted on our web site (www.abbotswaykennels.co.uk) and our office noticeboards for your information.

At busy times we reserve the right to charge 50% of the Boarding Fee at the time of booking. Please notify us as soon as possible if you need to cancel a booking. We reserve the right to charge 50% of the Boarding Fee if a cancellation is made with less than 48 hours' notice.

Please arrange to deliver and collect your dog during the specified opening times; failure to do so may incur additional charges. We do not refund fees in the event of early collection.

Payment can be made by cash cheque or BACS; we do not charge VAT.

For your own and your dog's safety and security please observe the Abbotsway Kennels House Rules when you visit us. These are shown below and displayed on our noticeboards.

If you have any concerns at all please let us know immediately – we want your dog to have a safe and enjoyable stay here at Abbotsway Kennels and for you to have peace of mind.



Abbotsway Boarding Kennels, Thirsk Road, Easingwold

Tel 01347 823245 Mob 07974359575

www.abbotswaykennels.co.uk

Abbotway Boarding Kennels – House Rules

For your own and your dog's safety and security all visitors are asked to please observe the following guidance -

- Do not smoke on the premises at any time
- Ensure that you are aware of the Fire and Emergency Procedure
- Ensure that all dogs are under control and on a lead at all times; be particularly careful when arriving and departing from the kennels
- Children are only allowed in the kennels under adult supervision
- Visitors are asked not pet or stroke dogs other than their own
- Take care when moving vehicles and turning in the yard
- Always close all entrance gates on arrival and departure
- Always close all kennel building internal and external doors
- Please arrange to deliver and collect your dog during the specified opening times; failure to do so may incur additional charges

If you have any concerns please let us know immediately – we want your dog to have a safe and enjoyable stay at Abbotway Kennels and for you to have peace of mind

