



Abbotsway Kennels Newsletter

March 2022

We trust that this Newsletter finds you safe and well and starting to enjoy some return to normality. During the last few months we have been busy here at Abbotsway and there several new developments.

Vaccinations: Unfortunately we have had a number of instances recently when customers have arrived without the required valid vaccination certificates and we have had to refuse admission. We must remind all our customers (yet again!) that your dog(s) must be fully vaccinated (including 'Kennel Cough') before admission. **Please remember that the Kennel Cough vaccine must be administered at least two weeks before admission. Kennel Cough (a form of bronchitis) is a respiratory infection which is highly contagious and because the incubation period for the disease can be up to 14 days (often with no symptoms) the vaccination must be given at least two weeks before arrival.**

We do not want to have to refuse to admit your dog but we must stress that we **cannot** accept dogs without a current vaccination certificate which must be provided by you on arrival.

This is both a DEFRA Licencing condition and an Insurance requirement.

Kennel Improvements: We have refurbished our original (North) Kennel Block to bring it up to the standards of the other kennels. We are therefore simplifying our overnight charges from 1st April 2022 for all bookings as shown below –

	Per day	Overnight
One dog	£15 (inc vat)	£20 (inc vat)
Two dogs	£20 (inc vat)	£28 (inc vat)
3 dogs+	From £25	From £35

Please be aware that if you require specific kennels you must notify us at the time of booking. We will endeavour to meet all your requests but it will be on a strictly "first come first served" basis

Pets Pantry Shop: Our new shop stocks an extensive range of super premium and grain free foods in a wide range of flavours. It is proving very popular with our customers and, of course their dogs! Do drop in and have a browse when you visit and ask us for leaflets and samples. At the moment we have a promotional offer on Green and Wilds Natural Dog Treats – 3 for 2 while stocks last!

Holiday Bookings: We pleased to say that we are experiencing very high demand for peak holiday time bookings. We urge you to book as early as you can in order to avoid disappointment particularly at peak times

We have even booked a holiday ourselves this autumn and therefore wish to give you an early warning that the kennels will only be open for Day Boarders from 25th September to 9th October.

Food Charges: As you are aware we prefer customers to provide appropriate food for their dog to avoid any unnecessary changes in diet. However, we are able to provide food if you so wish –

Small Dogs (4 to 10Kg) - £2:00/day

Medium/Large Dogs (10Kg +) - £4:00/day

Daycare: Our Daycare Services continue to develop and we have a growing number of regular clients. Current changes to your working and schooling patterns can adversely affect your pet. Please do get in touch if you would like more information about how our Daycare Services can help

As always we are delighted to receive any feedback, thoughts and suggestions from our customers.

In the meantime we send all our Best Wishes and look forward to seeing you soon